

Team Leading NVQ

Learners need to complete all mandatory units to a total of 10 credits and a minimum of 5 credits from Optional Units Group 1 and a minimum of 2 credits from Optional Units Group 2. To achieve the qualification a minimum of 17 credits is required.

Mandatory Units

Unit	Unit Title	Level	Unit Credit
CU855	Manage Personal Development	2	4
CU856	Develop Working Relationships with Colleagues	2	3
CU857	Communicate Information and knowledge	2	3

Optional Units Group 1

Unit	Unit Title	Level	Unit Credit
CU761	Set objectives and provide support for team members	3	5
CU858	Plan, allocate and monitor work of a team	3	5

Optional Units Group 2

Unit	Unit Title	Level	Unit Credit
CU859	Manage or support equality of opportunity, diversity and inclusion in own area of responsibility	3	4
CU860	Support team members in identifying, developing and implementing new ideas	3	4
CU861	Manage conflict in a team	3	3
CU862	Lead and manage meetings	3	3
CU863	Participate in meetings	2	2
CU864	Make effective decisions	3	3
CU865	Manage knowledge in own area of responsibility	3	4
CU866	Procure supplies	3	2
CU867	Manage customer service in own area of responsibility	3	4

Working at your own pace, you will build a portfolio of evidence of your competence, which will be assessed on an on-going basis by your ISIS learning advisor.

Contact ISIS for further information

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